

New Anthem ID Cards: What Members Need to Know

New Anthem health insurance ID cards are currently being mailed to members, which are to be used starting **January 1, 2026**.

Please keep an eye on your mail and begin using the new card on **January 1st**!




Once you receive your new card:

- Use it whenever you visit a doctor, pharmacy or hospital
- Safely discard any old ID cards to help avoid claim delays and confusion
- Keep the new card with you to ensure services are processed correctly

If you need access to your benefits before your physical card arrives, you can use Anthem's online tools to view your digital ID card and manage your benefits.

The graphic below shows the easy ways to access your Anthem benefits online or through the Sydney Health App. You can log in through the website, download the app using your phone or scan the QR code to get started.

Log in now to access your benefits:

Go to	Text	Scan
anthem.com/signup	SYDHEALTH to 268436 to download the app and log in	this code with your phone's camera to download the app and log in
	OR 	OR 
To register for the first time, you'll need the member ID number on your ID card.		

Please note: if you are registering for the first time, you will need the member ID number found on your new ID card.

If you have any questions, Anthem Member Services is available to help. Call them directly by dialing **844-243-5566**.

Thank you and please be sure to begin using your new Anthem ID card as soon as it arrives, as the card you have now will no longer be current as of **January 1, 2026**.