# 2022 Welfare Plan Benefit Guide Plumbers & Pipefitters Local 188 Health & Welfare Fund

This Employee Benefits Guide is designed to provide select information about the benefit plans and programs offered by the Journeymen & Apprentices of Local 188 Health & Welfare Fund from January 1, 2022 – December 31, 2022. It does not detail all the provisions, restrictions and exclusions of the various benefit programs described herein. This booklet does not constitute a Summary Plan Description (SPD) or Plan Document as defined by the Employee Retirement Income Security Act (ERISA). If there is a conflict between this document the Plan Document, the SPD, and/or the Summary of Benefits and Coverage (SBC), the Plan Document shall prevail.

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## **CONTACT INFORMATION**



Carrier / Vendor	Phone / Email	Website
Anthem Customer Service	855-397-9267	www.anthem.com
NEBA	888-396-5899	www.nebainc.com
VeracityRx	888-388-8228	http://veracity.procarerx.com
Specialty & International Medication Registration	800-699-3542	Veracity-rx.com (Click Enrollment Form)
The Hartford (Life Insurance)	800-523-2233	www.thehartford.com
Your Hearing Network	888-691-3153	Yourhearingpartner.com
Member Portal		www.nebainc.com

Contact NEBA if you have questions about the benefits prior to enrolling or if you have prior to enrolled. issues with claims once enrolled.



## MEDICAL BENEFIT



#### **SOME INSURANCE TERMS**

**Copay** – a fixed amount you pay when seeking care for certain services.

**Deductible** – the amount you pay for certain health care services in a calendar year before the plan begins paying any portion of those services.

**Coinsurance** – the percentage you pay for certain services after meeting your deductible and before you meet your Out of Pocket Maximum.

**Out of Pocket Maximum** – the most you will pay in a calendar year for covered services. This includes copays, deductibles, coinsurance, and prescriptions. Once the Out of Pocket Maximum has been met, the plan will pay 100% of covered services for the remainder of that calendar year.

	Anthem Blue Cross and Blue Shield
What Provider Network do I use?	Anthem Blue Cross and Blue Shield POS
Do I need to choose a Primary Care Physician (PCP)?	No
Do I need a referral to see a Specialist?	No
Can I go Out-of-Network?	No

## MEDICAL & PHARMACY BENEFIT



#### **Anthem Blue Cross and Blue Shield & Procare Pharmacy**

In-Network Coverage		
Deductible	\$1,000 Individual   3,000 Family	
Coinsurance	20% after Deductible	
Out of Pocket Maximum (Includes Deductible, Copays, and Coinsurance)	\$6,600 Individual   \$13,200 Family	
Preventive Care	No Charge	
Office Visit	Telemedicine: \$0 Copay, Primary Care \$25 Copay, Specialist \$50 Copay	
Diagnostic Testing at an Independent Facility	Bloodwork: Primary Physician: \$25 copay Specialist: \$50 Copay Free Standing Lab: 20% after Deductible X-ray: Primary Physician: \$25 copay Specialist: \$50 Copay Free Standing Lab: 20% after Deductible MRI / CT / PET: 20% after Deductible	
Urgent Care Center	\$60 Copay	
Emergency Room	\$150 Copay per visit (Deductible does <u>not</u> apply)	
Inpatient Hospitalization	20% after Deductible	
Outpatient Hospital Services	20% after Deductible	
Prescription Drug	Pharmacy Deductible for Brand Name and Non-Preferred Medication: \$200 Generic: \$30 Copay, \$15 if using a preferred pharmacy Brand Name Preferred: \$40 Copay after Pharmacy Deductible Brand Name Non-Preferred: \$75 Copay after Pharmacy Deductible Specialty Medication: Member must call ProCare Rx For Approval	
Out-of-Network Coverage Note: You also pay the balance over the allowed amount when using an Out-of-Network Provider		
Deductible	No Coverage, Except for Emergency	

## **MEDICAL BENEFITS**

# A Note about Anthem Blue Cross and Blue Shield's Provider Networks

Verify that your provider is In-Network BEFORE your visit. The Anthem BCBS plan only provides coverage if your provider is in the Anthem BCBS POS Network. There are NO BENEFITS paid for non-network services unless services are the result of an emergency.

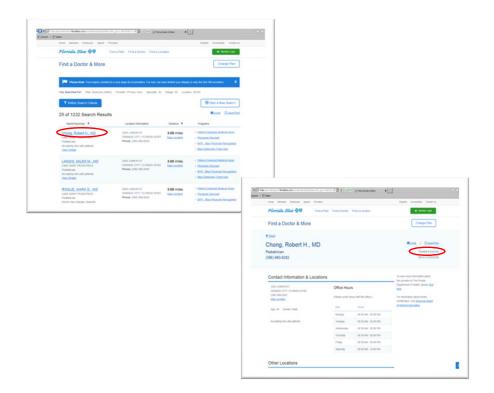
### To find an In-Network Provider or Register as a Member

- Go to <u>www.anthem.com</u>
- Click 'Find a Doctor/Find Care' at the top of the screen
- Look for 'Find Care' Select ' Members '
- Log in.
- Follow the prompts.



**Tip**: When looking for specific providers, less data often returns better results. Start with the location and type of provider. When searching by name, enter only the first few letters of the provider's last name.

 To Register as a Member: click the Login/Register button in the Middle of Anthem find-care page and follow the prompts.



## MEDICAL BENEFIT: LIVEHEALTH

Using LiveHealth Online, You can connect to a doctor or therapist or psychiatrist through high-definition video. It's an easy and convenient way to get the care you need from the comfort and privacy of home. All you have to do is sign up to use it.

#### To get started with LiveHealth:

Step 1	Set up your Live Health Account using one of these methods:  Online: Go to <a href="https://www.livehealthonline.com">www.livehealthonline.com</a> and click on Sign up.  By phone: Call 1-888-548-3432  Mobile App: Download the LiveHealth app from the App Store or Google Play
Step 2	Request a visit with a doctor.  Log into your account  Choose Video or Phone and follow the prompts.  Sit back and wait for the doctor to contact you. The average response time is 10 minutes.  Visits are no charge.

Telemedicine doesn't replace your primary care physician but it is an affordable option for quality care:

- When you need care now
- If you are considering the Emergency Room or Urgent Care center for a non-emergency issue.
- On Vacation, on a business trip, or away from home.

LiveHealth physicians can treat you for common illnesses such as allergies, bronchitis, earache, illnesses such as allergies, earache, illnesses such as allergies, earache, illnesses, earache, earache, earache, earache, earache, earache, earache,



## PHARMACY BENEFIT





#### Manage your pharmacy benefits through our secure online member portal, <a href="http://veracity.procarerx.com">http://veracity.procarerx.com</a>

	r is VeracityRx Powered by Procare Rx. You will need to present your VeracityRx ID card to your pharmacist for any prescriptions y 1, 2022. You can set up a mail order medication by registering <a href="http://veracity.procarerx.com">http://veracity.procarerx.com</a> or call 1-866-965-3784.
Locate pharmacies:	All major pharmacies in your area are participating in the Procare Rx Network, but you can save money if you DO Not go to Target, CVS, Walgreen's, Walmart, Sam's Club, or Rite-Aid. Go to any other pharmacy – grocery store, neighborhood pharmacy, or Costco – and get your generic medications for free.
Register at <a href="http://veracity.procarerx.com">http://veracity.procarerx.com</a>	Review your medication history and search your plan for lower cost pharmacies, generic medications substitutes, or over-the-counter (OTC) alternatives.
Update your profile:	Add or change payment information, set your communication preference (email or phone), change contact information, and more.
Specialty Pharmacy Concierge	Specialty drugs are excluded from coverage under the Fund's normal Prescription Drug Benefit schedule. However, if you are taking a specialty drug, or when you are prescribed one, go to www.helpmewithmyrx.com and enter your personal information. A Pharmacy Concierge Advocate will reach out to you to help obtain these drugs at little to no cost, possibly free.
90 - Day Prescriptions	Once you are on the same medication and dosage for 90 days, you can elect to get a 90-day fill at the pharmacy and receive mail order discounts without the wait of receiving it in the mail.
Generics	When you choose a generic prescription versus a brand name prescription, you can save on your out-of-pocket cost as well as savings to the Fund. Think of it like getting the drug store brand of ibuprofen instead of the name brand of Motrin. Same pain relief without the expensive label. You still have the option of a brand name prescription – you just pay the difference in cost.

## VeracityRx



# **Pharmacy Update**



#### **HEADS UP!**

We're making a slight change. Starting January 1, 2022, all pharmacy services will go through VeracityRx Powered by Procare Rx.

VeracityRx will now handle all claims and customer service functions including Specialty and International pharmacy fulfillment. Please also note our NEW phone number and member portal website below. If you have a current username and password for the previous member portal, it will also remain the same for the new one.



NEW PHONE: 888.388.8228 | NEW MEMBER PORTAL: HTTPS://VERACITY.PROCARERX.COM
SPECIALTY & INTERNATIONAL MEDS REGISTRATION: GO TO VERACITY-RX.COM > CLICK ENROLLMENT FORM

## 2022 Wellness Program



Every calendar year that you and your spouse (if applicable) are enrolled as a participant in the Fund, you and your spouse will be required to provide proof that both of you have obtained an annual routine checkup consistent to include diagnostic testing based on your age, gender, and health conditions.

If you and your spouse (if applicable) do not comply with this requirement annually your annual deductible will be increased to \$5,000 per person with a family maximum of \$15,000. Your out- of- pocket maximum will be increased to \$8,700 per person with a family maximum of \$17,400.

The Wellness Form that your physician must complete is included at the end of this brochure. Remember, it is your responsibility to make sure that the completed Wellness Form is returned to NEBA no later than December 31, of each year. Please do not wait until the last minute.



#### NOTICE REGARDING THE WELLNESS PROGRAM

The wellness program is a voluntary wellness program available to all employees. The program is administered according to federal rules permitting employer-sponsored wellness programs that seek to improve employee health or prevent disease, including the Americans with Disabilities Act of 1990, the Genetic Information Nondiscrimination Act of 2008, and the Health Insurance Portability and Accountability Act, as applicable, among others. You are not required to participate in a blood test or other medical examinations. If you are unable to participate in any of the health-related activities or achieve any of the health outcomes required to earn an incentive, you may be entitled to a reasonable accommodation or an alternative standard. You may request a reasonable accommodation or an alternative standard by contacting NEBA at (888) 396-5899.

## **VISION BENEFIT**



The Fund provides a vision care benefit outlined below to all Active Participants, subject to a maximum benefit payable per 24-month period per Covered Person of \$250.

This vision care benefit is self-insured by the Fund.

#### **Covered Services**

#### **Examinations**

Clear single, bifocal or trifocal lenses

Frames Including Fittings and Adjustments

**Contact Lenses** 

Safety Glasses

Repair of frames and replacement of lenses

No Vision Care Benefits will be paid for cosmetic glasses or lenses, tinted lenses, sunglasses, glasses without lenses, or glasses which are not designed to correct a vision abnormality of the patient.

## SHORT TERM DISABILITY BENEFIT

The Short Term Disability benefit is intended to provide you with temporary income replacement if you are unable to work due to an accident or illness and you are under the care of a doctor. This is a self-insured plan and you are required to call NEBA to file a claim.

Benefits Begin	On the first day you are disabled due to an accident and on the 8 <sup>th</sup> day you are disabled due to an illness	
Benefit Amount	The plan pays you \$150 per week.	
Payment Lasts	The plan will continue to pay you for up to 13 weeks if you remain disabled	
Hour Bank	Adds 40 Hours a week to your insurance bank.	





**Taxable Benefits** - Since the premium for this coverage is paid for by the fund, the benefit is subject to income taxes.

**Maternity Benefits** - Benefits for a normal delivery are limited to a six week benefit period. Benefits for a normal C-Section delivery are limited to an eight-week benefit period.

## BASIC LIFE AND AD&D BENEFIT

The Fund provides you with Basic Life and Accidental Death & Dismemberment (AD&D) Insurance. This benefit is fully-insured through The Hartford.

Basic Life and AD&D		
Basic Life Benefit- Active members only	\$15,000	
AD&D Benefit-Active members only	\$15,000  Accidental death and dismemberment (AD&D) insurance covers the unintentional death or dismemberment of the insured. Dismemberment includes the loss of use of body parts or functions (e.g. limbs, speech, eyesight, and hearing). This benefit is paid in addition to your basic coverage if you die due to an accidental injury.	
Spouse Life Benefit	\$5,000	
Child (ren) Life Benefit to age 26	\$2,500	
Benefit Reduction if actively at work	The benefit amounts shown above will reduce by 35% of original amount at age 65, by 50% of original amount at age 70, and by 75% of original amount at age 75.	
Conversion	Upon termination from the plan this policy may be converted to an individual policy. Please contact Hartford to begin the process. You must apply and pay the required premium to Hartford within 30 days of your termination to exercise the conversion option.	

Primary Beneficiary - The person or people that will receive the benefit upon your death. You name the beneficiary at the time of enrollment. You may also change your beneficiary at any time.

Secondary Beneficiary or Contingent Beneficiary - The person or people that will receive the benefit upon your death ONLY if there is no living Primary Beneficiary at the time of your death.

#### YOUR HEARING NETWORK



# Special offers for Journeymen & Apprentices Local 188 members and their families!

#### **Bonus Offers!**

\$200 mail-in rebate after purchase of select hearing aids1



3-year supply of batteries per hearing aid purchase

Save over 40% on high performance hearing aids<sup>2</sup>

- FREE annual hearing exam
- FREE 1 year of follow-up care at no additional cost
- FREE 3-year manufacturer's warranty, including loss and damage coverage
- 60-day money back guarantee<sup>3</sup>
- Interest free financing<sup>4</sup>

#### Contact Your Hearing Network today!

Call (888) 691-3153 to schedule an appointment with a participating provider in your area.

Savings on premium discreet hearing aids, with the latest advanced technology, including Bluetooth® wireless capabilities, and rechargeable models with handsfree connectivity for smartphones.

<sup>1</sup>Rebates are valid only on product technology levels 3, 4, 5 and may not be used with any federal or state funded reimbursement programs. Rebates are not valid on returned hearing aids, please allow 60 days for receipt of the mail-in-rebate. <sup>2</sup>40% off pricing as referenced in the Consumer Guide to Hearing Aids; details available on request. Discount varies depending on products. <sup>3</sup>Trial period for hearing aids is 60 days. If you're not 100% satisfied, simply return your aids for a full refund. <sup>4</sup>Approval based on credit.

## Member Portal

## LOG ON TO

NEBA'S Member Portal

Access Your Benefit Information 24/7

The Board of Trustees of Plumbers Local 188 Fringe Benefit Funds and NEBA are pleased to provide you with a mobile-ready website for you to access your benefit plan information on your computer, tablet or smartphone, any time!

- Work History including employer name, hours and total contributions.
- Health & Welfare Eligibility & Benefits
- Vision Claim Information
- Beneficiary Information
- Pension Benefit and Annuity Account Balance
- And more!

Log on at:

www.nebainc.com

Click on "Member Login" at the top of the web page.

New User? Click on "Create Account" in the top, right hand comer of the web page. When accessing the site via desidop computer, it's best to use Google Chrome for your browser.



1-888-396-5899





#### JOURNEYMEN & APPRENTICES OF LOCAL 188 HEALTH AND WELFARE FUND

C/O National Employee Benefits Administrators, Inc. (NEBA) 8657 Baypine Rd, Building 5 – Suite 200, Jacksonville, FL 32256 Phone (904) 538-0100 \* Fax (904) 538-0088 \* Toll Free (888) 396-5899

#### **Wellness Initiative**

Provide this form to your physician for completion. In order for your Annual Medical Plan Deductible to remain at \$1,000 (single) or \$3,000(family), this form must be completed in its entirety by your treating physician and returned to the Fund Office by fax or secure email (see above for fax number or email address), no later than December 31 of each year. Note, for those participants with family coverage, in order for your Annual Medical Deductible to remain at the \$3,000 (family) level, a wellness form must be completed in its entirety and submitted to the Find Office for both the participant and his/her spouse, if any. Note, the deadline for the Find Office to receive this form is December 31 of each year. Retroactive changes will not be made.

Participant Name:		Last Four of SSN:	Date of Birth
If this form is for the Participant's S	Spouse, provide the following inform	nation:	
Spouse's Name:		Last Four of SSN:	Date of Birth:
To Be Completed By Physician			
On			had an annual routine
Date	Name of Patient		
examination performed in my offic his/her age, gender and health cor		nation, I have referred him/her for	appropriate diagnostic testing based on
Physician Signature			
Print Name			